

## Abstract

## 5 Messaging Architecture

A messaging architecture is disclosed which enables a single messaging application, handling non-transport specific attributes and operations, to manipulate any commonly known message type (such as fax, e-mail, pager, SMS, voice mail) using dynamically loadable plug-ins which contribute the ability to handle all transport specific attributes and operations. This architecture results in a single in-box being presented to a user for browsing all incoming messages, irrespective of message type.